

# HIA Privacy Policy

This Privacy Statement is issued by HIA to inform you of the data relating to you that we collect and use in connection with this website.

## **About the Health Insurance Authority**

The HIA is a statutory regulator of the private health insurance market in Ireland. The HIA was established by Ministerial Order on 1 February 2001 under the Health Insurance Act, 1994 and operates in accordance with the provisions of that Act and the Health Insurance (Amendment) Acts (collectively "the Health Insurance Acts"). The Health Insurance Acts provide for the regulation of the business of private health insurance in Ireland following the enactment of the European Union "Third Non-Life Insurance Directive". The HIA is independent in the exercise of its functions which are provided for in the Health Insurance Acts.

HIA offices are located at:

Beaux Lane House

Mercer Street Lower

Dublin 2 D02 DH60

Phone: ++ 353 (0)1 460 0080

## **1. HIA's Data Protection Officer**

Our Data Protection Officer oversees how HIA collects, uses, shares and protects your personal data information.

You can contact our Data Protection Officer at [dataprotection@hia.ie](mailto:dataprotection@hia.ie) or by contacting them at HIA, Beaux Lane House, Mercer St Lower, Dublin 2 D02 DH60 Ireland.

## **2. The purposes of the processing**

HIA's role is:

- To monitor the health insurance market and to advise the Minister (either at his or her request or on its own initiative) on matters relating to health insurance;
- To monitor the operation of the Health Insurance Acts and, where appropriate, to issue enforcement notices to enforce compliance with the Acts;
- To carry out certain functions in relation to health insurance stamp duty and risk equalisation credits and in relation to the risk equalisation scheme;

- To take such action as it considers appropriate to increase the awareness of members of the public of their rights as consumers of health insurance and of health insurance services available to them; and
- To maintain “The Register of Health Benefits Undertakings” and “The Register of Health Insurance Contracts”.

### **3. The lawful basis for the processing**

The HIA processes your personal data under the Health Insurance Acts 1994 - 2015

### **4. The recipients of your personal data**

HIA may share your personal data information with third parties in the following ways:

#### **A Consent**

The HIA will, in certain circumstances, rely on explicit consent to process personal data, including, special category personal data for example when assisting a consumer with a health insurance query or complaint. This consent can be withdrawn at any time by using the contact details of the Data Protection Officer.

#### Legal Obligation to comply with legislation

The HIA receives personal data on the health insurance population that is supplied to it under Statutory Information Returns or under its functions in relation to the Risk Equalisation Scheme and Health Insurance Acts 1994, 2001

#### **B Performance of a contract/Professional service contract**

When the HIA engages in a professional services contract, it may be necessary to collect personal information in order to seek and receive instructions, to assess tenders and contracts, and in relation to the operation of those professional services.

#### **C Processing is necessary to protect the vital interests of all data subjects,**

#### **D The establishment, exercise or defence of legal claims**

The HIA sometimes processes personal information, including special category personal data information, such as information concerning health, trade union membership and criminal convictions/offences where it is necessary for the establishment, exercise or defence of legal claims.

#### **E Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller- HIA.**

## **5. The retention periods of your personal data**

HIA retains your personal data only for as long as we need it for the purposes described in this Privacy Statement or to comply with our obligations under applicable law.

## **6. Use of Cookies**

While browsing this website no personal information about you is available to us unless you choose to volunteer it.

This website uses “cookie” technology. We may use cookies to deliver content specific to your interests and to save your personal preferences, so you do not have to re-enter them each time you connect to our website. You may decline our cookies, if your browser permits, or ask your browser to indicate when a cookie is being sent. You can also delete cookie files from your computer.

General information such as your IP address, browser version and the number of visitors to the site is used for statistical and analytical purposes. This assists us in providing an efficient and user-friendly website and does not reveal any personally identifiable information.

## **7. The rights available to you in respect of the processing**

You have the following rights in relation to your personal data:

- Article 12: Transparent information, communication and modalities
- Article 13: Information and access to personal data
- Article 14: Information to be provided where personal data have not been obtained from the data subject
- Article 15: Right of access by the data subject
- Article 16: Right to rectification
- Article 17: Right to erasure
- Article 18: Right to restriction of processing
- Article 19: Notification obligation regarding rectification or erasure of personal data or restriction of processing
- Article 20: Right to data portability
- Article 21: Right to object
- Article 22: Automated individual decision-making, including profiling

If you wish to exercise any the rights set out above, please contact us at [dataprotection@hia.ie](mailto:dataprotection@hia.ie)

## **8. The right to make a complaint by Data Protection Commissioner and have that complaint investigated**

You have a right to lodge a complaint with the Data Protection Commissioner if you think that HIA has not processed your data in accordance with Data Protection legislation.